

Housekeeping Associate

Role Summary

Responsible for cleaning guestrooms, lobby and common areas, and assisting in laundry as needed.

Accountabilities

- Respond promptly to requests from guests and other departments
- Fill cart with supplies and transport cart to assigned area
- Enter guest rooms following procedures for gaining access and ensuring vacancy before entering
- Replace guest amenities and supplies in rooms
- Replace dirty linens and terry with clean items
- Make beds and fold terry
- Clean bathrooms
- Remove trash, dirty linen, and room service items
- Check that all appliances are present in the room and in working order
- Straighten desk items, furniture, and appliances
- Dust, polish, and remove marks from walls and furnishings
- Vacuum carpets in guest rooms and hallway
- Compliance with all safety regulations of assigned tasks, and ensure a clean and safe working environment with active participation in the health and safety program
- Adhere to all environmental policies and programs as required
- Other duties as assigned

Requirements

- Resort experience preferred
- Superior attention to detail
- Ability to multi-task and organize time effectively and efficiently

Working Conditions

- Must be able to work flexible hours including nights, evenings, weekends and holidays
- Stand, sit or walk for an extended period of time or for an entire shift
- Move, lift, carry, push, pull, and place objects weighing less than or equal to 25 pounds without assistance.

JW Marriott The Rosseau Muskoka Resort & Spa is an equal opportunity employer committed to hiring a diverse workforce. Upon request by the applicant, accommodation options will be available in the local area.