

Pool Attendant - Recreation

Role Summary

Reporting to the Recreation Manager, this position is responsible for light housekeeping around the indoor and outdoor pool areas, handing out towels to guests, and folding of towels.

Accountabilities

- Assist with towels (issuing & retrieving) at all outdoor pools
- Ensure all outdoor pool chairs are clean and orderly
- Ensure all pool chairs have a fresh towel placed on them upon opening of the pool area and all towels are removed at the end of day
- Assist guest with chairs, tables, umbrellas as applicable
- Take ownership of guest concerns and follow-up
- Communicate guest requests to leaders
- Pick up garbage from guest and return to proper location
- Welcome and acknowledge each and every guest with a smile, eye contact and a friendly verbal greeting using the guests' names when possible
- Compliance with all safety regulations of assigned tasks, and ensure a clean and safe working environment with active participation in the health and safety program
- Adhere to all environmental policies and programs as required
- Other duties as assigned

Requirements

- Work experience in the hospitality industry an asset

Working Conditions

- Must be able to work in hot, humid, cold environments
- Must be able to work flexible hours including evenings, weekends and holidays
- Required to move, lift, carry, pull and place objects weighing less than or equal to 30 pounds without assistance
- Stand, sit or walk for an extended period of time or for an entire shift
- Reach overhead and below the knees, including bending, twisting and pulling
- Move through narrow, confined or elevated spaces
- Move up and down a ladder
- Move over sloping, uneven or slippery surfaces

JW Marriott The Rosseau Muskoka Resort & Spa is an equal opportunity employer committed to hiring a diverse workforce. Upon request by the applicant, accommodation options will be available in the local area