

Houseperson

Role Summary

Reporting to the Housekeeping Supervisor and Director of Rooms, Housepersons are responsible for promptly responding to requests from guests and other departments.

Accountabilities

- Assisting Housekeeping associates with cleaning of guest rooms
- Delivering linens, cots, extra dishes etc. to guest rooms upon request
- Emptying garbage and recycling as required
- Assisting with stocking public restrooms as required
- Responding to guest requests
- Identify and report preventative or other maintenance issues in public areas and guest rooms
- Remove items from hallways and transport to service areas, including debris, room service and food & beverage trays, unread newspapers, soil linens and trash placed near housekeeper carts
- Compliance with all safety regulations of assigned tasks, and ensure a clean and safe working environment with active participation in the health and safety program
- Adhere to all environmental policies and programs as required
- Other duties as assigned

Requirements

- Resort experience preferred
- Superior attention to detail
- Ability to multi-task and organize time effectively and efficiently
- Follow all company and safety & security policies and procedures

Working Conditions

- Must be able to work flexible hours including nights, evenings, weekends and holidays
- Stand, sit or walk for an extended period of time or for an entire shift
- Move, lift, carry, push, pull, and place objects weighing less than or equal to 25 pounds without assistance.
- Ability to work independently
- Comfortable working with cleaning chemicals
- Ability to provide exceptional guest service

JW Marriott The Rosseau Muskoka is an equal opportunity employer. We are committed to inclusive, barrier-free recruitment and selection processes and work environment in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). The Human Resources department will work with applicants requesting accommodations at any stage of the hiring process.

JW Marriott The Rosseau Muskoka is committed to building a more diverse workplace and encourages all qualified applicants to apply.